



Agenda

Rider Experience and Operations Committee Meeting

Thursday, August 6, 2026

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference: <https://soundtransit-org.zoom.us/j/88251787273?pwd=tMSXSen4Q0XNWoi7kQ6rxLDJTWmmWI.1>.

To participate in the meeting via telephone conference: Call 253-215-8782 or 253-205-0468, then enter Webinar ID: 882 5178 7273, followed by the “#” key.

Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:

Written public comment: Written comments can be submitted electronically via meetingcomments@soundtransit.org. Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

In person public comment: Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

Virtual public comment: Individuals who would like to provide live virtual public comment via phone or computer must [sign-up in advance on the virtual sign-up sheet](#). The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

COMMITTEE CHAIR

Kristina Walker
Tacoma Councilmember

VICE CHAIR

Ed Prince
Renton Councilmember

BOARD MEMBERS

Claudia Balducci
King County Councilmember

Steffanie Fain
King County Councilmember

Hunter George
Fircrest Councilmember

Teresa Mosqueda
King County Councilmember

David Parshall
Lynnwood Councilmember

Peter von Reichbauer
King County Councilmember

CHIEF EXECUTIVE OFFICER

Dow Constantine

6. **Business items**

For Committee Final Action

- A. **Minutes:** June 4, 2026, Rider Experience and Operations Committee Meeting
- B. **Motion No. M2026-27:** Authorizing the chief executive officer to execute a contract modification with Clever Devices Ltd. for Software as a Service for Bus Rapid Transit Bus Operations Technologies in the amount of \$2,094,777 plus 10% contingency of \$209,478 for a new total authorized contract amount not to exceed \$10,930,034 plus applicable taxes.

For Recommendation to the Board

- C. **Motion No. M2026-30:** Authorizing the chief executive officer to advance design, procurement, and implementation planning activities for the Fare Gate Retrofit Pilot program to install fare gates at up to fourteen light rail stations.
- D. **Motion No. M2026-29:** Authorizing the chief executive officer to modify an agreement with King County to (1) extend Sound Transit's participation in a reduced fare program managed and administered by King County to support no to low-income riders in King, Snohomish and Pierce counties until the end of 2028, or until a permanent program is approved, and (2) add an additional \$800,000 to the amount authorized for support of Metro's work under this agreement for a total authorized expenditure not to exceed \$2,800,000, and (3) execute further modifications to the agreement with King County that do not change the authorized amount of the agreement.
- E. **Motion No. M2026-31:** Authorizing the chief executive officer to execute an extension to the existing Law Enforcement Services Agreement with the City of Lynnwood for two additional years, in an amount not to exceed \$710,818, to maintain continuity of services while Sound Transit continues development of a comprehensive regional safety, security and law enforcement framework.
- F. **Motion No. M2026-32:** Approving the submittal of the Transit Development Plan 2026-2031 to the Washington State Department of Transportation.

7. **Reports to the Committee**

8. **Executive Session** (if needed)

9. **Other Business**

10. **Next meeting:**

Thursday, September 3, 2026

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and virtually via Zoom

11. **Adjourn**